QUALITY MANAGEMENT SYSTEM FOR TELECOMMUNICATIONS

NAVIGATING TL 9000

INFOMATICS

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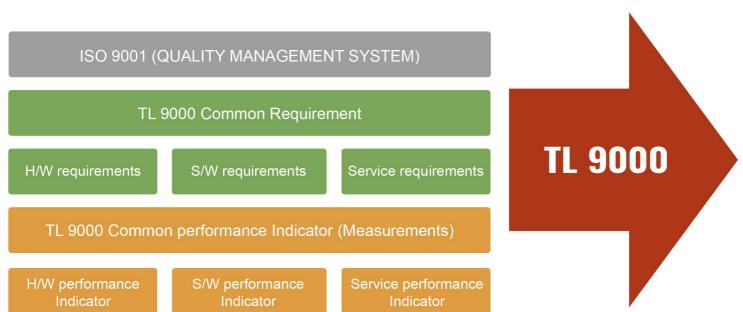
INTRODUCTION

TL 9000 is a quality management system developed by the QuEST Forum based on the ISO 9001 system. It was designed to meet the supply chain quality requirements of the telecommunications industry across the globe by providing a consistent set of quality benchmarks. It is devised to achieve quality excellence by defining system requirements central to design, development, production, delivery, deployment and maintenance of telecommunications products and services, as well as providing a measurement system for tracking performance and improving results. The system eliminates the need for multiple quality management standards, which reduces the cost of doing business.

STRUCTURE & PROCESS ORIENTATION CYCLE OF TL 9000.

TL 9000 IS COMPOSED OF A HIERARCHY, WHICH INCLUDES:

1. International Structure of ISO 9001
2. TL 9000 common requirements
3. TL 9000 common Performance Indicator
4. Specific Quality Management System requirements for Hardware, Software and Services

ISO 9001 (QUALITY MANAGEMENT SYSTEM)

TL 9000 Common Requirement

H/W requirements	S/W requirements	Service requirements

TL 9000 Common performance Indicator (Measurements)

H/W performance Indicator	S/W performance Indicator	Service performance Indicator

TL 9000

BENEFITS OF IMPLEMENTING TL 9000

TL 9000 IMPLEMENTATION AND CERTIFICATION RESULTS IN THE FOLLOWING DIRECT ADVANTAGES FOR THE ORGANIZATION

✔ Demonstrates the organization's compliance to the high standards stipulated by the information and communication (ICT) industry.

✔ Aids in validating the quality of your processes, products and services.

✔ Enables creating value for your customers and stakeholders through continuous improvement, strategic partnerships and high quality standards achieved through a robust measurement system.

✔ Hightens the efficiency and effectiveness of your business.

✔ Helps in increasing customer satisfaction and retention.

✔ Enhances marketing and branding of the organization.

WE PARTNER WITH YOUR ORGANIZATION TO ACHIEVE TL 9000 CERTIFICATION

We, at "Lakshy Management Consultant Pvt. Ltd", are a team of highly skilled, qualified and motivated consultants and trainers, having vast industrial experience. We partner with organizations across the world to implement and achieve TL 9000 certification. Our consulting approach is highly professional, time bound and effective, resulting in ease of implementation, and adds value to the business processes of the client organization. We provide TL 9000 training, consulting implementation and certification services in more than 40 countries, including India, USA, UK, Saudi Arabia, UAE, Europe & African nations.

Lakshy is committed to partner with you on your path to success and has comprehensive services that are aimed at helping the organization achieve the TL 9000 certification.

WE ENABLE ORGANIZATIONS TO ALIGN THEMSELVES FOR CERTIFICATION BY

● Systematically examining their operations and processes

● Conducting a gap analysis and reviewing existing information and systems

● Identifying applicable laws and regulations

● Establishing a quality policy and objectives

- Designing and developing operation procedures.

- Identifying documentation requirements & developing effective documentation system

- Training employees at all levels on TL 9000.

- Assisting in the implementation of TL 9000 Quality Management System in the organization effectively.

- Providing assistance to successfully conduct an Internal Audit.

- Helping the organization seek certification for TL 9000.

IN ADDITION TO CONSULTING (ONLINE & ONSITE), WE PROVIDE THE FOLLOWING TRAININGS

- TL 9000   Awareness Training

- TL 9000   Implementation Training

- TL 9000   Documentation Training

- TL 9000   Internal auditor training

**Contact us at info@iso-consultants.com
to get your organization TL 9000 certified**